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Increasing Awareness Key to Public Radio's Greater Success No negative perceptions stand in category's way

RESEARCH TRIANGLE PARK, NC, June 21, 2017 – A new study of Public Radio from Coleman Insights finds that radio listeners do not have a high level of awareness of the category. Low awareness, combined with listeners' inability to distinguish Public Radio from Commercial radio, impedes Public Radio's ability to develop strong brands.

To complete this study, Coleman Insights conducted an online survey of 1000 randomly-selected radio listeners between the ages of 25 and 64 in 20 markets with a variety of Public Radio formats. Each participant was required to listen to at least one hour of radio in the previous week, and the sample was balanced to reflect the listening population by age, gender, and ethnicity.

Major findings reveal that awareness of Public Radio is substantially lower than that of Commercial Radio, and such low awareness holds Public Radio back from building the images it needs to support a strong brand. Second, Commercial Radio also holds images that are assumed belong to the Public Radio category such as "the news station" and "the information station". And third, there are images that indicate more confusion in the audience, such as choosing Commercial Radio as "the listener-supported station". Radio listeners appear to truly be unsure of what "Public Radio" really means.

The report includes recommendations and methods Public Radio can use to increase awareness and strengthen their brands and is available at:

About Coleman Insights

Coleman Insights, headquartered in Research Triangle Park, NC, with offices in Philadelphia and Hamburg, Germany, is a firm that has helped media properties build strong brands and develop great content since 1978. Its clients include hundreds of media properties in North America, South America, Europe and Asia, including those owned by CBS Corporation, Emmis Communications, The Walt Disney Company, iHeartMedia, Univision, Bonneville International Corporation, Hubbard Radio, Newcap Radio, Lagardère International, SummitMedia, Grupo Prisa, Salem Communications, The Mondadori Group, Connoisseur Media, Corporación Radial del Perú, SBS Broadcasting, Neuhoff Media, Townsquare Media and Alpha Media. Additional information about Coleman Insights is available at <u>www.ColemanInsights.com</u>.

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